About Me

Luxury Travel Expert & Professional Globetrotter

















5 things to learn

from the

International 5 Star Diamond Awarded Hotels



Know who you are



Building a sense of place – be authentic

Complete execution of local touches mixed with International sensibilities

 Embrace the 'legacy' of your hotel, your destination – invite the guest to be part of YOUR STORY



Celebrating the details of local essence













Ciragan Palace Kempinski Istanbul

Did you know? Çırağan Palace Kempinski Istanbul has the second biggest chandelier in Europe, which was produced by a Turkish company named Lumes in Paşabahçe region of Istanbul, which still hosts glass factories and ateliers today. After the major earthquake in Marmara Region in 1999, authorities recognized its durability once more, as there was even not a slightest sign of damage to it.

See Translation



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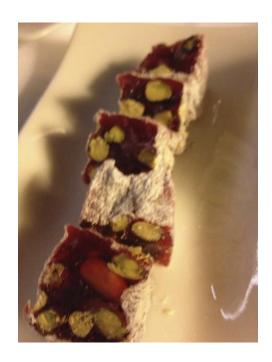






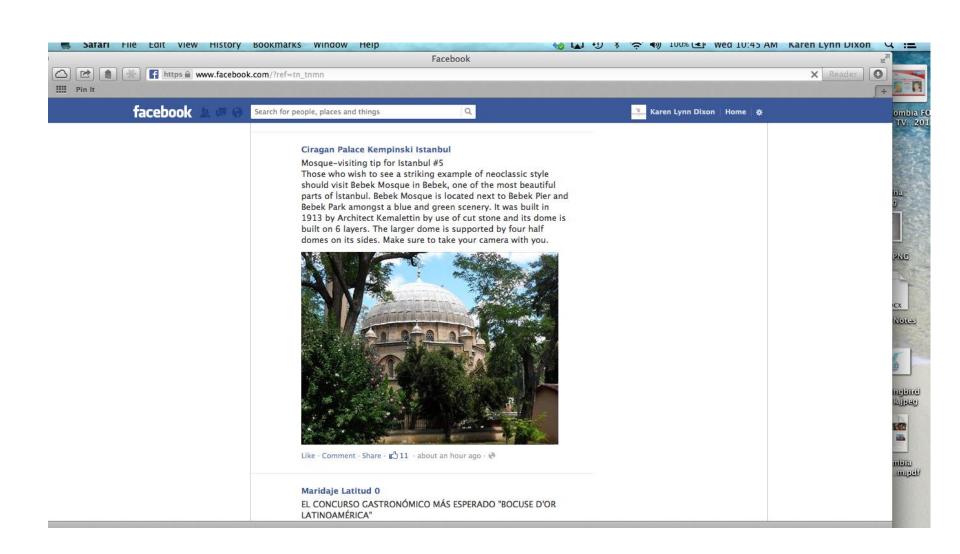






Think beyond the borders of the hotel





 The charm, magic and enchanting aspects of the destination

Creative Partnerships and integration with the community



Seek to create memorable guest experiences







Begin the journey before the guest even arrives

 Empower team to think of the guest as a personal friend visiting their home

 Re-mix, re-vitalize and get creative with ways to surprise and delight

• Create Value



Value does not have to equate with cost

 Equate the level of quality and services offered to what the guest expects

Make the guest experience simple, smart and direct



Personalized Service



The personal touch









Guests expect it to be about them

Feeling special – like 'you have my back'

 It's the little things/touches that make the big difference





