

About Me

- Luxury Travel Expert & Professional Globetrotter



5 things to learn
from the
International 5 Star Diamond Awarded Hotels



1.

Know who you are



- Building a sense of place – be authentic
- Complete execution of local touches mixed with International sensibilities
- Embrace the ‘legacy’ of your hotel, your destination – invite the guest to be part of YOUR STORY



Celebrating the details of local essence



Ciragan Palace Kempinski Istanbul

Did you know? Çırağan Palace Kempinski Istanbul has the second biggest chandelier in Europe, which was produced by a Turkish company named Lumes in Paşabahçe region of Istanbul, which still hosts glass factories and ateliers today. After the major earthquake in Marmara Region in 1999, authorities recognized its durability once more, as there was even not a slightest sign of damage to it.

[See Translation](#)



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2.

- Think beyond the borders of the hotel



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Ciragan Palace Kempinski Istanbul

Mosque-visiting tip for Istanbul #5

Those who wish to see a striking example of neoclassic style should visit Bebek Mosque in Bebek, one of the most beautiful parts of Istanbul. Bebek Mosque is located next to Bebek Pier and Bebek Park amongst a blue and green scenery. It was built in 1913 by Architect Kemalettin by use of cut stone and its dome is built on 6 layers. The larger dome is supported by four half domes on its sides. Make sure to take your camera with you.



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- The charm, magic and enchanting aspects of the destination
- Creative Partnerships and integration with the community



3.

- Seek to create memorable guest experiences





- Begin the journey before the guest even arrives
- Empower team to think of the guest as a personal friend visiting their home
- Re-mix, re-vitalize and get creative with ways to surprise and delight



4.

- Create Value



- Value does not have to equate with cost
- Equate the level of quality and services offered to what the guest expects
- Make the guest experience simple, smart and direct



5.

Personalized Service



The personal touch



- Guests expect it to be about them
- Feeling special – like ‘you have my back’
- It’s the little things/touches that make the big difference





Çırağan Palace
Kempinski

ISTANBUL

Karen Lynn Dixon

My Residence while in Istanbul

Ciragan Cad. 32

T +90 212 326 4646

Besiktas 34349

F +90 212 259 6687

Istanbul Turkey

www.kempinski.com

Kempinski
HOUSING SINCE 1897



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